



ಬೆಂಗಳೂರು ಮೆಟ್ರೋ ರೈಲ್ ನಿಗಮ ನಿಯಮಿತ

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BANGALORE METRO RAIL CORPORATION LIMITED

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No. BMRCL/Acquirer Bank/AFC-0002/Vol-1/2010-11

Date 04-02-10

Expression of Interest (Eoi)

Sub: - Associating merchant Acquirer Bank for BMRCL Fare Collection System

BMRCL is implementing the Phase 1 of the Bangalore Metro Rail East West and North South corridors consisting of 41 stations.

BMRCL proposes to start operation of the first stage of Metro Rail from Baiyappanahalli to M G Road (Reach-1) by Dec. 2010. BMRCL will be using state-of-the-art devices for Automatic Fare Collection (AFC) system through contactless smart cards and tokens for the commuters. To enable this facility, at the initial 6 stations of Reach 1, BMRCL will require the assistance of an acquirer bank having affiliation with MasterCard and VISA. This arrangement will be extended to other Metro stations as and when they are commissioned. Hence this Eoi is issued to prequalify a merchant acquirer Bank. The selected merchant acquirer bank will be required to do the following obligations to BMRCL:

1. The acquirer bank shall provide debit / credit card readers to the AFC Contractor. The AFC contractor will do the necessary integration with ticket office machines (TOM) and automatic ticket vending machines placed at the Metro Stations for the sale of smart card or adding value (top-up) to the card.
2. The acquirer bank shall give the specification of the card reader to the AFC contractor and shall also liaise with the AFC contractor in this regard.
3. The card reader shall accept payments from the commuters through MasterCard or VISA affiliated cards issued by any bank.
4. Provision for top-up of smart cards via a dedicated website by use of a credit or debit card is in the scope of AFC contractor of BMRCL. The Acquirer Bank will be responsible for the implementation of secure payment gateway through BMRCL website.
5. The acquirer bank should have local presence in Bangalore for back-office processing of merchant acquiring transactions.
6. The acquirer bank shall interface with the AFC contractor for all technical matters to enable commuters to use their debit/credit cards and to credit such transactions to BMRCL account automatically. For this purpose the acquirer bank shall open an account in the name of BMRCL and settle the account on a daily basis. An officer of BMRCL will be authorized to do the settlement at BMRCL server.
7. The acquirer bank may suggest other methods of topping up value to BMRCL smart cards at multi locations apart from topping up of the smart cards at the metro stations using credit /debit cards.

8. The Banks will have to demonstrate availability of complaint redressal mechanism.
9. BMRCL will provide the communication network between AFC system and acquirer bank.

Interested Banks, who are in the Merchant Acquiring Business of MasterCard and VISA, may apply to BMRCL expressing their interest on or before 15-02-2010 in their letterhead signed by the authorized signatory. This application should be accompanied with following supporting documents.

1. Document to show that the Bank is a Merchant acquiring bank of MasterCard/VISA.
2. Outline demonstrating the proposed methodology to achieve BMRCL's requirement.
3. Details of experience of providing similar services.

Note: The Eol shall be evaluated based on the substantive information / credentials / documentary evidences submitted by banks in support of the information as asked above.

A briefing will be held for the applicants on 18th Feb 2010 at 1100 hrs in the office of BMRCL. Applicants shall have to make a presentation of their proposal on 25th February 2010. Please note that at this stage no technical and financial proposals are required. Based on the information submitted by the applicants in response to this request for Eols, BMRCL will prepare a Request for Proposal (RFP) document. Interested bidders may purchase the RFP document from BMRCL office during the period specified below.

BMRCL reserves the right to accept, modify or cancel the Eol at any stage.

For further information please contact Dy Chief Engineer (Telecom & AFC) on phone No. 080-22969336, E-mail – brajendra@bmrc.co.in.

Events of description		
1	Last date for submission of Eol application	15-02-2010
2	Date of briefing	18-02-2010
3	Date of presentation	25-02-2010
4	Date and period of sale of RFP documents	03-03-2010 to 10-03-2010
5	Last date and time of submission of RFP documents	22-03-2010 upto 15 hours
6	Date and time of Opening of RFP documents	22-03-2010 upto 16 hours
7	Likely date of announcement of the successful bidder	31-03-2010

Chief Engineer (S&T)